

Parent/carer feedback returns from S1 Online parents evening 19.11.20

3. I used the following device to connect with my child's teachers

[More Details](#)

[Insights](#)

mobile phone	6
tablet	6
desktop	2
laptop	20



4. How easy did you find the booking system in advance of this evening (1-struggled, 3- smooth)

[More Details](#)

[Insights](#)

35
Responses

★ ★ ★
2.86 Average Rating

5. On the evening did you manage to connect to all of your child's teachers (1- none, 2-a few, 3-most, 4- all)

[More Details](#)

[Insights](#)

35
Responses

★ ★ ★ ☆
3.09 Average Rating

6. How did you find the user interface between you and the teachers? (1- struggled to see and hear teachers 3- clear to see and hear teachers)

[More Details](#)

[Insights](#)

35
Responses

★ ★ ★
2.57 Average Rating

7. Please indicate any positives from tonight's experience

[More Details](#)

Latest Responses

10. Would you support this online parents evening format becoming the new normal over the years to come?

[More Details](#)

[Insights](#)

Yes	25
No	2
Maybe	8



Parental comments about the positive experiences on the evening

Very well organised

The online parents evening was very convenient and the booking system was slicker than slick! Handier than having to navigate the school I guess :-)

Lovely to meet the teachers we were able to. Lots of lovely comments about son's progress and behaviour. On the whole, the inline parents evening was good. We felt that 5 minutes was long enough for our appointment. Please thank the staff for their hard work this evening.

Great feedback from the two teachers I managed to speak to

The system worked well for us to speak to all but one of the teachers

Very efficient way of speaking to all teachers

Efficient, quick. No waiting for other parents to finish their appointments. Ran to time. Much easier to do it from home

Ease of access from home/work

Impressed with system; staff were absolutely lovely and clear they know son very well already; 5 mins is actually plenty of time for focused conversation

Was much better than expected. Much quicker and easier.

Easy to use, lovely to meet teachers and get an idea of how my child is doing.

Great to get a chance to speak to most of daughter's teachers, and the meeting app was straightforward to use.

I didn't have high hopes but I was proved wrong - it worked really well. The 5 minute cutoff prevented sessions from overrunning which is often a problem, and we found the 5 minutes to be long enough.

5 minutes is just the right amount of time. I liked how the session was timed and it was an immediate cut of rather than the awkward wind down to end the conversation.

So much easier than running around the usual parents night

Was good to put a name to faces and good to hear how daughter is settling in.

It was like speed dating but for parents night. It was a great way and when it wasn't freezing or breaking up it worked a treat. Parents night is always a crazy busy process that takes a good few hours this was quick to the point and nobody over hearing or listening to your child's report.

Quick and smooth once logged in

It felt it was organised well

I thought it was great, really enjoyed the fact it was a totally 1-1 chat with the teacher's and no distractions from people around you or getting lost trying to find the classroom lol, overall great experience.

Very user friendly, thought it worked really well. Almost better than other parents evenings

Appointments from home allowed time in between appointments to be used at home !! Run to time , information clear, not rushed and felt experience was NOT diminished by being in line. All teachers appeared to know my daughter well for this stage in the year and summarised her strengths and next steps in line with what we know about her and her learning

Very interesting to see how well son was actually doing with his Subjects as he told me he was struggling but I was pleasantly surprised & over the moon to hear he's doing so well with lots of potential. It was also really nice to meet Teachers that I've not met before. I also found out was being awarded 2 merits from teachers. Only had a few glitches & it sounded like Aliens were chatting but only for a few seconds ha ha. It was the 1st time I've ever had an online Parents Night & only missed 2 Teachers because of little glitches. Overall a good night & fantastic Report about son. Well done son. I'm so proud of my Boys. Happy Mum.

Good to talk to teachers directly, hear how he is doing in school, academically as well as socially

Easy to content and all on time. Not having to walk about a busy school from one place to another.

Was good to get to speak to the teachers

My daughter got great reports and teachers were clear, concise and friendly.

We had a positive experience using the online parents evening, it was very efficient.

A quick and efficient way to speak to all of my son's teachers.

Didn't need to leave the house on a cold, wet night :)

Was nice to meet teachers face to face all in all worked well

Nice to hear progress and the finally meet teachers

So much more relaxing and time-efficient than going to parents eve at the school!

Parental comments indicating Frustrations on the evening

loss of internet connection

I missed three reports as the camera and sound just failed.

We were unable to chat with Mr Drummond, Mrs Wilson and Miss Stalker (please pass on our apologies) as we had a Page 404 error code for a short time and were unable to access the site.

Not getting connected to a couple of calls and interference in calls. Joys of technology!

Some of the teachers had poor WiFi connection in school. We also got cut off mid sentence sometimes because of the 5 minute limit

One teacher didn't come onto the call, another teacher i could here them moving about but they didn't speak

Some felt too quick. 3 appointments didn't work. Some connection issues

Some connections were difficult depending on where teachers were

Never knew it was on

Ending of meetings feels a bit abrupt; some minor connection issues at points

Got cut off once but easily managed to sign back in, sometimes video and audio were not in sync

Meeting with one teacher dropped early into call (I think it was an issue with the Chromebook). Most meetings finished abruptly with 5-10 seconds left on countdown clock, sometimes got a message telling me that the time was wrong on my computer..

Not connecting to all teachers.

One teacher didn't log on at the timeslot

SlightTech issues only, lagging and being kicked off.

I had teachers not come on the call at all for whatever reason. Also had one on the call I could hear her walking around doing stuff but she couldn't hear I was there. Also teachers logged into call way into the 5 mins so not getting full time with most calls. Not enough time slots to book all classes for my sons first year parents night.

Sound in some of the calls

None really, maybe 5 minutes wasn't enough time and it was brief and was aware of the time then it cut off which was a little strange.

Not getting on the chat to the head of house.

Missed 2 Teachers but Gillon told me it was being done via Teams, only had a few glitches but these things happen. Would definitely do it again online with a little more time to chat with Teachers maybe 10mins. Apart from that it was good.

Too short time, no option for either teacher or parent to extend time

Connection crashed a couple of times and when back on timer was still running, meaning we lost quite a bit of the session.

2 of my sessions didn't work

Was not able to get last 3 appointments; some lag time with some appointments.

We couldn't connect properly on our last meeting, we could hear the teacher but couldn't see her and she didn't appear to be able to hear us.

The first 3 teachers did not appear at the meeting and when I phoned the school office they said some teachers and parents were having difficulty connecting. One other teacher also lost connection during the call. All others worked well.

Losing connection

Only got between 1 or 2 mins with some teachers

Sure no show teacher at 4/5 classes, connection issue eating into 5 mins, no gap between appointments, booted out continually, Why were written report not issued prior to sessions so parents have an idea of what's expected and can ask questions a based on the reports.

Just missed the first appointment- technical hitch

Developments

Time was super tight and I understand why. It's be good to know that if conversations need to be extended that they can be.

Can't think of anything. I feel the staff did a great job. Technical difficulties couldn't be helped.

Maybe a facility to type in chat

Better WiFi in school. Appointments slightly longer

Maybe a few minutes more with teachers

Maybe a 2 minute buffer so that you could overrun if started late due to tech problems etc

Stronger or more consistent internet connections

Softer transition between meetings would be ideal

Would be good I'd your 5 minutes started when both teacher and parent were connected. I found with a few of my appointments the timer was a few minutes in by the time we were connected.

Needs to fix the timing issue when ending meetings - maybe a beep/flash to show 5-10 seconds left?

I think the format should be continued, with the option of face to face meetings when necessary

I think everything that could be done in this current climate was

Times booked the teachers to be there on the call. Some calls we only managed 3 and a bit minutes which is not long for some subjects. So maybe slightly longer calls would be good.

More time maybe

No issues , perfectly happy with the in line system and feel it should be used going forward when restrictions are lifted .

More time to talk to Teachers maybe 10mins where possible.

Option to extend time

Just a better connection or able to stop the timer if you're disconnected.

An comment box would have been helpful to allow contact with the teacher would have been useful and/or perhaps an option to reschedule the failed meeting.

Find out why and where connection issues occurred and try to minimise these.

Staying connected

Would like to have had longer to speak to maths and English teachers

More time with each teacher. 5 mins is too short of teacher is aware issue more time should be allowed too
